

PORTFOLIO / SECONDARY CARE

SECONDARY CARE CASE STUDIES

Selected programme experience, including earlier roles.

CASE 24**Urgent and emergency care review****THE CHALLENGE**

System pressures needed a structured review, shared priorities and a practical improvement plan.

THE WORK

Reviewed activity, gathered stakeholder input and shaped a sequenced delivery plan with clear governance and ownership.

REPORTED CHANGE

Sharper priorities, stronger partner alignment and a shared route into implementation across urgent care.

CASE 25**Hyper acute stroke reconfiguration****THE CHALLENGE**

Stroke services faced insufficient patient volumes, specialist staffing gaps and delays in diagnostics and treatment.

THE WORK

Coordinated workshops, risk management and five programme workstreams: Finance; Quality; Rehabilitation; Mimics and Repatriation; IT and Communications.

REPORTED CHANGE

Stronger evidence and operational planning for clinically credible reconfiguration decisions, considering clinical, financial and operational risks together.

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EXPERIENCE IN PRACTICE

CASE 26

Acute leadership programme

THE CHALLENGE

Embed a consistent management approach across a large acute trust.

THE WORK

Supported stakeholder coordination, programme structure, delivery planning and governance.

REPORTED CHANGE

A clearer delivery rhythm and stronger alignment around sustainable management and improvement practices.

CASE 27

Gastroenterology pathway review

THE CHALLENGE

Provide structured project management for pathway review and better use of clinical resources.

THE WORK

Coordinated stakeholders and created a framework for actions, risks, decisions and improvement opportunities.

REPORTED CHANGE

Clearer clinical ownership, stronger delivery control and better visibility of Right Care priorities.

Published, anonymised programme examples. Results reflect their original context and are not forecasts for a new engagement.

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