

PORTFOLIO / PRIMARY CARE

PRIMARY CARE CASE STUDIES

Selected programme experience, including earlier roles.

CASE 22**GP out-of-hours mobilisation****THE CHALLENGE**

A new provider needed a safe, coordinated transition with operational arrangements ready for launch.

THE WORK

Coordinated mobilisation, dependencies, readiness tracking, communication and escalation across provider and commissioning teams.

REPORTED CHANGE

A controlled route to safe mobilisation across five localities, with delivery risks visible and continuity protected.

CASE 23**National digital blueprinting****THE CHALLENGE**

Capture local innovation so other primary and social care systems could learn from practical experience.

THE WORK

Supported partner engagement, model development and translation of service learning into national blueprinting materials.

REPORTED CHANGE

National blueprints and an online knowledge-sharing platform created a clearer route to share, adapt and scale digital learning.

Published, anonymised programme examples. Results reflect their original context and are not forecasts for a new engagement.

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