TMPM DIGITAL PRODUCTS & AUTOMATION

TMPM Policy Journey Hub

Give every policy a clear owner and a clear next step.

Help staff find current information, see what needs review and understand who needs to approve a change.

A useful starting point

A sample journey connects public-facing information with staff policy review.

A clearer policy register

Agree document names, owners, versions, review dates and approval routes as the foundation for implementation.

A governed workflow

Shape review, drafting and approval around your policy responsibilities and records requirements.

Try the sample

Try the resident and staff policy journeys in the council sample. Explore the navigation and review screens.

Open the working sample

IMPLEMENTATION / SCOPE AND RESPONSIBILITIES

Build around your organisation.

Start with one workflow and agreed users, then evaluate before expanding.

What you provide

- Current policies, procedures and document locations.
- Named policy owners, reviewers and approval authorities.
- Review rules, publication audiences and existing system access.

Who needs to be involved

A sponsor and service owner, representative users and the relevant IT and information governance leads. Bring operational and records expertise into decisions about permissions, retention and workflow.

What we agree together

Scope, access roles, source systems, configuration, training, support, licences, costs and success measures. Confirm what remains manual and where any integration or AI support is appropriate.

Important scope distinction

Guidance monitoring, renewal notifications, AI-assisted changes and connected publishing are options to assess and test; they are not proven by the public sample.

Discuss a pilot

Explore the sample, then agree the implementation your team needs.

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