CLIENT BROCHURE / SEPTEMBER 2026

We start with people.
We leave systems stronger.

Practical transformation, tailored digital tools and clear communications.

People and practical delivery at the centre of change.

Complex challenges need people who can see the whole picture and help the work move forward. TMPM combines sector experience, useful evidence and hands-on delivery with the tools and communication needed to make change last.

Transformation & Improvement - Expert support for complex change, service improvement and stronger assurance.

Digital Products & Automation - Tailored hubs, dashboards and workflows that help teams organise everyday work.

Websites & Communications - A clearer online presence and purposeful content that connects people to your offer.

Explore the TMPM solutions

FIND YOUR STARTING POINT

Choose the right support.

Start with the challenge you need to address. We will shape the scope with you.

Space for different perspectives and a shared understanding of the work.

Improve a service or system

Start with Transformation & Improvement when assurance, demand, flow, commissioning or delivery needs attention.

Make work easier to manage

Start with Digital Products & Automation when policies, projects, feedback or reporting need clearer ownership and workflow.

Explain your offer clearly

Start with Websites & Communications when people need a clearer website, stronger content or consistent ongoing communication.

One proposal you can assess

Agree deliverables, responsibilities, milestones, fees, assumptions and success measures before starting. Combine the three families where useful: redesign a process, build a tool around it and help people understand the change.

TMPM TRANSFORMATION & IMPROVEMENT

Clarity. Progress. Lasting capability.

Experienced people working alongside leaders, staff, partners and communities.

TMPM Assurance Suite

A1 Readiness - understand the current position and evidence.
A2 Improvement - turn findings into owned action.
A3 Assurance - maintain independent oversight and credible progress.

TMPM Performance Suite

P1 Demand & Flow Diagnostic - 6 weeks.
P2 System Reset Sprint - 12 weeks.
P3 Capability Transfer - 3-6 months.

TMPM Transformation Suite

T1 Life-Course System Design - 8-12 weeks.
T2 Community-Led Neighbourhoods - 12-16 weeks.
T3 Primary Care Integration - 8-12 weeks.

Specialist support around you

TMPM Risk & Assurance Diagnostic with Beechwood Risk Advisory. Neighbourhood transformation, commissioning, programme recovery, interim leadership and virtual PMO.

Durations are indicative source package ranges; scope and timing are agreed for each engagement.

Explore the consultancy offers

TMPM DIGITAL PRODUCTS & AUTOMATION

Useful tools. Clear ownership.

Start with a practical sample, then design the implementation around your people and systems.

TMPM Policy Journey Hub

Help staff find current policy information, see what needs review and understand ownership and approval routes.

TMPM Programme & Project Delivery Hub

Connect Academy, Toolkit, Governance and Delivery. Start with the Project Document Roadmap and shape the wider workflow around the work.

TMPM Feedback & Information Hub

Coordinate complaints, compliments and information requests. Make workloads, recorded targets and recurring themes easier to see.

TMPM Bespoke Dashboards & Workspaces

Bring agreed measures, actions and documents into a tailored view, with access and data connections scoped for your organisation.

From sample to implementation

Agree the users, source documents, data, permissions, reporting and support. Any automation, AI, live connections and licences are assessed and tested for the proposed implementation; the public demos are samples.

Try the council workspace sample
Try the Project Document Roadmap

TMPM WEBSITES & COMMUNICATIONS

Help people understand and act.

A clear website and purposeful content, shaped around the audience you want to reach.

Website Design & Build

Agree your audience, offer and page structure. Develop clear copy, a consistent visual system and usable routes to enquiry. Review layouts and interactions across devices.

Social Media Management

Plan themes and channels, prepare content and agree an approval rhythm. Review performance against the objectives and measures agreed with you.

Combined Ongoing Support

Coordinate website updates and social content through one agreed plan, with defined responsibilities, review points and support arrangements.

Suitable for care providers, VCSEs, consultancies and other organisations that need to explain a complex offer clearly. Hosting, subscriptions, advertising spend and third-party tools are scoped separately where required.

Discuss your website or communications brief

PEOPLE AND DELIVERY

Work alongside people. Leave capability behind.

Our approach connects practical delivery with the confidence to sustain change.

Discussion, reflection and shared learning.

01 / Understand

Listen to leaders, frontline teams, people using services and partners. Combine their experience with the available evidence.

02 / Agree

Set outcomes, scope, sponsorship and decisions. Establish a usable baseline and realistic measures.

03 / Design and deliver

Co-produce the model, mobilise owners and manage dependencies, risks and decisions. Make progress visible.

04 / Embed

Coach teams, transfer tools and knowledge, and agree handover, ownership and review.

The right expertise around your brief

Founded by Chris Taylor, TMPM brings together experience in health and care transformation, commissioning, programme delivery, governance, workforce, data, digital improvement and communications. Roles, relevant experience and availability are confirmed for your engagement.

Meet the TMPM team
Read the TMPM manifesto

SELECTED PROGRAMME EXPERIENCE

Evidence in context.

Reported results from the source portfolio, including work in earlier roles.

14% / £1.5m

Reported reduction in social care costs and programme savings through community-led support and customer journey redesign. Three permanent and 27 pop-up hubs widened access.

£1.5m target surpassed

Continuing Healthcare improvement strengthened governance, reporting and risk visibility. The source does not give a final savings total.

£1.044m funding secured

All-age mental health work involved 120+ stakeholders, five workstreams, three consultations and four workshops.

£43m pooled budget

Better Care Fund programme oversight connected joint planning, governance, risk and performance. This is a budget value, not a saving.

The portfolio covers adult social care, mental health, primary care, secondary care and wider public services. Case numbers and reported outcomes are retained so evidence can be followed back to the source collection.

These results reflect the original programme context. They are not forecasts or guarantees for a new engagement.

Read the portfolio and sector case studies

WORK WITH TMPM

Start focused. Build from there.

Bring the challenge, the pressure and the decision you need to make.

Chris Taylor at NHS Confed Expo.

Connected to the wider conversation

Sector engagement sits alongside practical work with people, teams and partners. Your priorities shape the support we agree together.

Choose a practical starting point

A focused diagnostic. Understand causes and priorities before committing to a larger programme.

A defined delivery package. Agree the model, pathway, improvement plan or programme support you need.

A digital pilot. Test a bounded workflow with agreed users and data before wider rollout.

Ongoing support. Build capability and sustain digital, website or communications improvements.

Tell us who the work is for, what needs to change, what you already have and any deadlines or constraints. We will help identify the right starting point for a scoped proposal.

Talk to TMPM

Discuss your priorities and agree a practical starting point.

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