

PORTFOLIO / ADULT SOCIAL CARE

ADULT SOCIAL CARE CASE STUDIES

Selected programme experience, including earlier roles.

CASE 09**Innovation and inclusion****THE CHALLENGE**

A regional programme needed a practical workforce offer grounded in frontline realities, inclusion and system priorities.

THE WORK

Shaped the curriculum, coaching, action learning, quality assurance and resources alongside peer communities of practice.

REPORTED CHANGE

Stronger capability and confidence to identify, share and use digital innovation. Toolkits, operating procedures and masterclasses supported practical learning.

CASE 10**Customer journey transformation****THE CHALLENGE**

Reduce reliance on formal care while enabling independence through strengths-based, community-led support.

THE WORK

Led customer journey redesign, practice change, supporting infrastructure and community capacity building.

REPORTED CHANGE

Reported 14% reduction in social care costs and £1.5m programme savings. Three permanent and 27 pop-up hubs widened access. A £500k capital bid supported community infrastructure.

PORTFOLIO / ADULT SOCIAL CARE

EXPERIENCE IN PRACTICE

CASE 11

Adult social care transformation

THE CHALLENGE

A complex transformation portfolio needed senior leadership, clearer governance and consistent oversight.

THE WORK

Strengthened planning, decision routes and reporting, and built relationships across leaders and delivery teams.

REPORTED CHANGE

Clearer escalation and accountability, with strategic priorities visible through a more consistent delivery rhythm.

CASE 12

CQC readiness: evidence and leadership

THE CHALLENGE

Prepare evidence, documentation and teams for the adult social care assessment.

THE WORK

Coordinated the IRI self-assessment, supporting evidence, leadership reviews, staff champions, focus groups and briefings.

REPORTED CHANGE

An organised readiness position, aligned teams and clearer evidence. Weekly leadership reviews connected findings with existing governance.

PORTFOLIO / ADULT SOCIAL CARE

EXPERIENCE IN PRACTICE

CASE 13

Front door improvement

THE CHALLENGE

Adult social care needed clearer access, consistent responses and a better understanding of demand.

THE WORK

Combined pathway mapping, stakeholder workshops, demand analysis and improvement planning.

REPORTED CHANGE

A clearer access model and a stronger basis for consistent, timely responses, with pressure and improvement priorities visible.

CASE 14

Technology-enabled independence

THE CHALLENGE

National partners needed evidence on how technology could support independence, prevention and care outcomes.

THE WORK

Combined research, stakeholder engagement, option development and synthesis of learning.

REPORTED CHANGE

Usable insight strengthened policy, commissioning and implementation discussions, connecting technology choices to real-world care outcomes.

PORTFOLIO / ADULT SOCIAL CARE

EXPERIENCE IN PRACTICE

CASE 15**National assessment research****THE CHALLENGE**

Understand variation, promising practice and improvement opportunities in social care assessment.

THE WORK

Supported research design, evidence gathering, engagement and synthesis of assessment approaches.

REPORTED CHANGE

Clearer national insight and practical messages to inform future assessment improvements.

CASE 16**Personal budgets and provider lists****THE CHALLENGE**

Support choice and control while maintaining safe, consistent personal-budget and provider arrangements.

THE WORK

Reviewed processes, clarified options and shaped provider-list, governance, communication and implementation arrangements.

REPORTED CHANGE

Clearer information for staff, providers and people using services, supporting assurance and person-led decisions.

PORTFOLIO / ADULT SOCIAL CARE

EXPERIENCE IN PRACTICE

CASE 17**Social worker alignment****THE CHALLENGE**

Clarify roles and improve coordination between council and mental health social-work services.

THE WORK

Mapped roles and interfaces, facilitated partner discussions and clarified operating and implementation arrangements.

REPORTED CHANGE

Stronger joint working, role clarity and a more consistent basis for practice across organisational boundaries.

CASE 18**CQC readiness: whole-service assurance****THE CHALLENGE**

Prepare the workforce, evidence and governance for adult social care inspection.

THE WORK

Directed the first self-assessment, aligned data and communications, established governance and coordinated all-staff engagement.

REPORTED CHANGE

A clearer account of strengths, risks and development actions, with joined-up assurance and stronger readiness.

PORTFOLIO / ADULT SOCIAL CARE

EXPERIENCE IN PRACTICE

CASE 19

Learning disability transformation

THE CHALLENGE

A longstanding overspend and savings target required sensitive changes to pathways, practice and commissioning.

THE WORK

Led deep-dive reviews and open dialogue with staff, providers, carers and people with lived experience.

REPORTED CHANGE

Identified opportunities to strengthen independence, redesign pathways and improve financial and market sustainability. Opportunities were considered alongside outcomes and strengths-based practice.

CASE 20

Practice development

THE CHALLENGE

Practice change needed clear planning, governance and implementation control to become part of everyday delivery.

THE WORK

Strengthened project planning, reporting and implementation controls, aligned to operational requirements.

REPORTED CHANGE

Key policies and infrastructure became integrated into operations, with clearer expectations for leaders and practitioners.

PORTFOLIO / ADULT SOCIAL CARE

EXPERIENCE IN PRACTICE

CASE 21**Capital fund programme****THE CHALLENGE**

Capital activity needed effective chairing, coordinated partners and clearer decisions and escalation.

THE WORK

Chaired meetings, connected stakeholders, tracked actions and risks, and strengthened reporting.

REPORTED CHANGE

Greater visibility of decisions and a more controlled basis for progressing capital delivery.

CASE 29**Localities working model****THE CHALLENGE**

Move a locality-based model from concept to implementation across community and service settings.

THE WORK

Established project structure, governance, engagement planning and implementation controls.

REPORTED CHANGE

Clearer requirements, risks and next steps, with a practical route to delivery across partners.

PORTFOLIO / ADULT SOCIAL CARE

EXPERIENCE IN PRACTICE

CASE 30

Better Care Fund leadership

THE CHALLENGE

Coordinate joint planning, reporting and oversight across health and care partners.

THE WORK

Supported programme management, governance, planning cycles, risk tracking and performance reporting.

REPORTED CHANGE

Stronger accountability and assurance across a £43m pooled fund. This is the budget under programme oversight, not a saving.

CASE 31

Community services evaluation

THE CHALLENGE

Evaluate integrated provision, pathways and community beds to inform future decisions.

THE WORK

Shaped evaluation questions, evidence requirements and qualitative engagement with clinical and operational stakeholders.

REPORTED CHANGE

Evidence and feedback translated into balanced findings for planning, prioritisation and improvement.

PORTFOLIO / ADULT SOCIAL CARE

EXPERIENCE IN PRACTICE

CASE 34

Continuing Healthcare efficiency

THE CHALLENGE

An ambitious QIPP savings programme needed clearer control and visibility of delivery risks and benefits.

THE WORK

Established governance, reporting routes and a dashboard to track progress, support scrutiny and engage stakeholders.

REPORTED CHANGE

The £1.5m savings target was surpassed, alongside stronger ongoing financial oversight and benefits tracking. The source does not specify a final savings total.

Published, anonymised programme examples. Results reflect their original context and are not forecasts for a new engagement.

[Explore TMPPM's portfolio and discuss your priorities](#)